Application No.: 10/720,494 Docket No.: 10005386-2

## **AMENDMENTS TO THE CLAIMS**

1. (Original) A computer readable medium containing processor executable instructions for providing assistance to a user, comprising:

code for monitoring user events;

code for determining whether a series of user events is unrelated; and code for offering assistance to a user, wherein said code for offering assistance is operable upon determination by said code for determining that said series of user events is unrelated.

- 2. (Original) The computer readable medium of claim 1 wherein said executable instructions are operable to execute as a modification to an operating system.
- 3. (Previously Presented) The computer readable medium of claim 1 further comprising:

code for prompting a user for search terms; and code for conducting a hierarchical search utilizing said search terms.

- 4. (Original) The computer readable medium of claim 3 wherein said code for conducting is operable to search user websites when information is not obtained locally on a system executing said code for conducting.
  - 5. (Original) The computer readable medium of claim 3 further comprising: code for presenting search results to a user.
- 6. (Previously Presented) The computer readable medium of claim 5 further comprising:

code for receiving user input selecting a search result of said search results; and code for designating said selected search result in a user profile stored locally on said system executing said code for conducting.

7. (Cancelled)

25481994.1 2

Application No.: 10/720,494 Docket No.: 10005386-2

8. (Original) A method for providing an adaptive computer user interface, comprising:

monitoring operating system events associated with input from a user to generate a series of operating system events;

determining whether said series of operating system events is unrelated; and when said series of operating system events is unrelated, offering help to said user.

- 9. (Original) The method of claim 8 further comprising: prompting the user for search terms; and performing a search of at least one help facility of an application currently being executed by the user utilizing said search terms.
- 10. (Previously Presented) The method of claim 8 further comprising: receiving input from said user indicating that search terms do not include information useful to the user; and

performing a search of at least one other help facility.

- 11. (Original) The method of claim 10 wherein said at least one other help facility is associated with the operating system.
- 12. (Original) The method of claim 10 wherein said at least one other help facility is associated with a user group web site.
  - 13. (Original) The method of claim 9 further comprising: receiving input that a search result is pertinent to the user; and designating said search result in a user profile.
- 14. (Original) The method of claim 13 further comprising:

  performing a second search, wherein said second search is operable to first search
  content associated with designations in said user profile.
  - 15. (Cancelled)
  - 16. (Cancelled)

25481994.1 3

Application No.: 10/720,494 Docket No.: 10005386-2

(Original) A system for providing a computer user interface, comprising: means for monitoring user input; means for determining whether a series of events is a unrelated series; and means for offering assistance to said user, wherein said means for offering assistance

is operable to offer assistance when said means for determining determines that said series of events is a unrelated series.

- 18. (Original) The system of claim 17 further comprising: means for conducting a hierarchical series of searches.
- 19-23 (Cancelled)

17.

- 24. (Currently Amended) The system computer readable medium of claim 1 wherein said code for determining is operable to analyze a timing relationship between events in said series.
- 25. (Currently Amended) The system computer readable medium of claim 1 wherein said code for determining is operable to determine whether a plurality of menus are accessed by said user without invoking a program action associated with said plurality of menus.
- 26. (Currently Amended) The system computer readable medium of claim 1 further comprising:

code for emptying an event queue of said plurality of user events when said code for determining determines said plurality of user events are related.

- 27. (Previously Presented) The method of claim 8 wherein said determining whether said series of operating system events is unrelated comprises:
  - calculating an amount of time between operating system events in said series.
- 28. (Previously Presented) The method of claim 27 further comprising: clearing a first operating system event from said series in response to an amount of time between said first operating system event and a second operating system event.

4 25481994.1

Application No.: 10/720,494 Docket No.: 10005386-2

29. (Previously Presented) The method of claim 8 wherein said determining whether said series of operating system events is unrelated comprises:

determining whether said user generates a plurality of operating system events without invoking program tasks.

30. (Previously Presented) The system of claim 17 wherein said means for determining whether a series of events is a unrelated series, comprises:

means for determining a timing relationship between events of said series of events.

31. (Previously Presented) The system of claim 18 wherein said means for conducting a hierarchical series of searches obtains content available via the Internet, said system further comprising:

means for caching content, obtained via the Internet, indicated by said user as being responsive to a user query in a local user profile.

25481994.1 5